

Press release March 2023

21 Southern Sun hotels earn 2023 Booking.com Traveller Review Awards

South Africa, March 2023 – An impressive 21 Southern Sun hotels across the group's various brands have been rated higher than eight out of 10 in the Booking.com Traveller Review Awards this year, as voted by world travellers on criteria that include remarkable quality, service and value.

Southern Sun's ongoing commitment to creating exceptional experiences at distinctive destinations across South Africa, from luxury getaways and business trips to memorable family escapes and indulgent romantic stays, has resulted in this meaningful recognition. To be awarded in 2023, accommodation providers were required to have an average review score of 8.0 (out of 10) or higher based on at least three reviews, as of November 30, 2022.

These acknowledgements reflect not only the high standards throughout the leading hotel group's various brands but also their consistency in delivering on the brand promise of creating exceptional experiences for guests. Many of the group's hotels that earned Booking.com Traveller Review Awards last year have once again achieved favourable reviews this year, with the following hotels appearing on the top honours list in 2023.

Score	Hotel Name
9.1	Southern Sun de Wagen
8.7	Sandton Sun and Towers
8.5	54 on Bath
8.4	Southern Sun The Cullinan
8.4	Sabi River Sun Resort
8.4	Garden Court Hatfield
8.3	Arabella Hotel, Golf and Spa
8.3	Beverly Hills
8.3	Southern Sun Kathrine Street
8.3	Southern Sun Waterfront Cape Town
8.3	SunSquare Cape Town Gardens
8.3	Garden Court Victoria Junction
8.3	Garden Court Sandton City
8.3	Garden Court Polokwane
8.2	Southern Sun Rosebank
8.2	The Edward
8.2	Drakensburg Sun Resort
8.1	Mount Grace Hotel & Spa
8.0	Hazyview Sun

8.0	Southern Sun Cape Sun
8.0	Holiday Inn Sandton

Southern Sun's chief executive, Marcel von Aulock commented, "The Booking.com Traveller Review Awards are a direct reflection of our guests' experiences, and we place great value on achieving these results. We pride ourselves on consistently delivering the highest standards, and we thank our guests for continuing to choose to stay with us."

Booking.com plays an integral role in helping travellers feel more confident in their booking decisions, and this recognition helps travellers identify and book stays at Southern Sun's wide range of hotels, where they can enjoy exceptional quality and service with flair.

Visit https://www.southernsun.com/ to find out more about Southern Sun and make reservations.

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Southern Sun is Southern Africa's leading hospitality group comprising an extensive collection of strategically located hotels, resorts, restaurants and conference facilities in South Africa, Africa, the Seychelles, and the Middle East. With a rich heritage of excellence and dedication to delivering service with flair, Southern Sun provides guests with unforgettable experiences at destinations that offer unparalleled variety and scale. The group's portfolio of brands comprises award-winning luxury hotels such as 54 on Bath, Arabella Hotel, Golf & Spa, the Beverly Hills, Mount Grace Hotel & Spa, the Sandton Sun & Towers and Paradise Sun, as well as renowned brand collections, including Southern Sun Hotels, SunSquare, Garden Court, StayEasy and SUN1 hotels, as well as a selection of Southern Sun Resorts in idyllic settings.

Southern Sun is committed to transformation and is proud to be a Level 1 Contributor to B-BBEE in South Africa – a certification that demonstrates the spirit in which Southern Sun actively contributes to broad-based black economic empowerment through its commitment to maintaining workforce diversity, developing and transferring skills, and providing support to small businesses and local communities. Southern Sun is consciously committed to integrating best environmental practices into its core business strategy and endeavouring to ensure that its conduct meets the needs of the present, while minimising the cost to future generations.

Escape to the world of Southern Sun, where exceptional experiences are created with passion and every day is a celebration. Visit southernsun.com. Follow Southern Sun on Twitter (@SouthernSunGrp), Instagram

(@SouthernSunHotels), Facebook (Facebook/SouthernSunHotels) and LinkedIn (@Southern-Sun).



