

Book direct and save on accommodation rates and earn SunRands for your company with the **frequentGuest** Business rewards programme

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Accommodation discounts at participating Southern Sun hotels

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Earn 5% back in SunRands when staying at a participating hotel on a qualifying accommodation rate

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Use your SunRands towards accommodation, food & beverage, spa treatments and conferencing





HOW DOES IT WORK?

- Available to companies who have an annual revenue spend of R250,000 with Southern Sun
- You will be issued a Company ID, which must be quoted on each accommodation reservation
- A frequentGuest Business rewards membership number will enable your nominated company signatory to redeem SunRands
- Membership renewal is reviewed annually

EARNING SUNRANDS

- SunRands are the programme's reward currency
- SunRands are earned on accommodation and food & beverage revenue (when a qualifying accommodation rate is paid)
- Revenue needs to be charged back to the guest's hotel account to earn SunRands
- SunRands are valid for 24 months from date of issue. If SunRands are not used, they will be forfeited
- SunRands will be credited on qualifying stays, 24 hours after check-out
- Individual Southern Sun frequentGuest programme members will earn SunRands as per their Tier status, terms & conditions apply

REDEEMING SUNRANDS

- SunRands can be used towards payment of accommodation, dining at select Southern Sun restaurants and bars, spa treatments and conferencing
- SunRands may be used at any time, no minimum spend is required
- The company signatory will be the only person authorised to request a SunRands redemption
- Requests for SunRands redemptions must be made online here, or via Business Rewards Administration, where details of the booking must be given

For further information, please contact us – frequentGuest.business@southern.sun.com

PARTICIPATING HOTEL BRANDS

Luxury



Full Service



Economy



TERMS & CONDITIONS

- The **frequentGuest** Business rewards programme does not constitute a credit facility with Southern Sun
- Accounts must be settled in full on departure from the hotel
- Reservations are subject to availability
- **frequentGuest** Business rewards benefits apply to direct bookings only. Where a company uses a 3rd party to book accommodation, Southern Sun **frequentGuest** Business rewards benefits do not apply
- Travel Agents, Tour Operators, Government Departments, Parastatals, Southern Sun Key & Partner accounts and NGO's may not participate in the **frequentGuest** Business rewards programme
- SunRands may be redeemed, but not earned at hi Hotels. Tete Ferry Sun and SUN1 hotels are excluded from this programme
- Membership is at the sole discretion of Southern Sun
- Standard Southern Sun [terms and conditions](#) apply

APPLICATION FORM

Please complete the below application form in order to apply for **frequentGuest** Business rewards .
We will review your application and revert back to you.

Sign up online now, or complete and return the below application.

Company Details

Company Name

Holding Company

Company / Reg No /
VAT Reg No

Postal Address

Physical Address

Authorised Company Signatory

Name

Surname

Email Address

Telephone

I hereby acknowledge that I am an authorised signatory for the company.

Signature

Date

Please return this application to frequentGuest.business@southern.sun.com